

# NCQA Patient Centered Medical Home 2014

## Scoring Summary

Recognition Levels	Required Points	Must Pass Elements
Level 1	35–59 points	<ul style="list-style-type: none"> <li>6 of 6 Must-Pass elements are required for each level</li> <li>Score for each Must-Pass element must be <math>\geq 50\%</math></li> </ul>
Level 2	60–84 points	
Level 3	85–100 points	

## Standards and Elements (6 Standards, 27 Elements, 100 Points)

Points	No. Factors	Standard and Element	Must Pass Element
10	16	Standard 1) Patient-Centered Access	
4.5	6	A) Patient-Centered Appointment Access**	X
3.5	4	B) 24/7 Access to Clinical Advice	
2	6	C) Electronic Access	
12	26	Standard 2) Team-Based Care	
3	4	A) Continuity	
2.5	8	B) Medical Home Responsibilities	
2.5	4	C) Culturally and Linguistically Appropriate Services (CLAS)	
4	10	D) The Practice Team**	X
20	46	Standard 3) Population Health Management	
3	14	A) Patient Information	
4	11	B) Clinical Data	
4	10	C) Comprehensive Health Assessment	
5	5	D) Use Data for Population Management**	X
4	6	E) Implement Evidence-Based Guidelines	
20	28	Standard 4) Care Management and Support	
4	6	A) Identify Patients for Care Management	
4	5	B) Care Planning and Self-Care Support	X
4	6	C) Medication Management	
3	4	D) Use Electronic Prescribing	
5	7	E) Support Self-Care and Shared Decision Making	
18	27	Standard 5) Care Coordination and Care Transitions	
6	10	A) Test Tracking and Follow-up	
6	10	B) Referral Tracking and Follow-up**	X
6	7	C) Coordinate Care Transitions	
20	35	Standard 6) Performance Measurement and Quality Improvement	
3	4	A) Measure Clinical Quality Performance	
3	2	B) Measure Resource Use and Care Coordination	
4	4	C) Measure Patient/Family Experience	
4	7	D) Implement Continuous Quality Improvement**	X
3	4	E) Demonstrate Continuous Quality Improvement	
3	4	F) Report Performance	
Not Scored	10	G) Use Certified EHR Technology	
100 Points	178 Factors		6 Must Pass Elements

\*\* Must Pass Element